

GEPF online self-service system and App will save you time and effort no travelling long distances, no more standing in long queues or waiting to be assisted by a Call Centre agent.

Benefits of our self-service will include the ability to:

- Access benefit statements
- Access proof of payment
- Access tax certificates
- Nominate and update beneficiaries
- Access personalised communication such as letters and newsletters
- Access notices about GEPF services, processes and benefits

To be able to access GEPF self-service; members, pensioners and beneficiaries are requested to first register to be authenticated.

We have teams located across the country to register members on the system. To check where our team will be; visit our website at (www.gepf.co.za) and our social media pages (Twitter and Facebook) to find their schedule. In addition, the GEPF will announce registration visits through employer departments.

To register you **only** need South African bar coded ID.

For more information please email us at selfservicesupport@gpaa.gov.za or contact the GEPF self-service number at 012 319 1400 - use this number only for self-service queries.









