

GEPF Self-service portal and App online

The GEPF is pleased to announce that the Self-service portal and App are back online, effective from Friday, 21 June 2024. The Self-service portal and App have been rebuilt to ensure more robust platforms. The platforms provide security measures that protect members' information from any cyber-attack or intrusion.

Members of the GEPF will be required to change their password, through the Self-service portal and App profile. This measure has been introduced to affirm the identity of the members accessing the information.

The Self-Service can be accessed through the GEPF app and the web portal through the GEPF website. We urge members to be cautious and not share their password with any third party. Passwords should be protected at all times. We further discourage members from allowing their device to save the password, unless the device has other security features to validate the user. Importantly, members must not access the app by connecting via any public Wi-Fi as this poses a security threat or risk.

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Members' attention is drawn to the below important notification:

Your Password

Your password should be a minimum of 8 characters which also includes the following:

- At least one (1) upper case letter
- At least one (1) special character, i.e. #, @,\$, etc
- At least one (1) number

However, it cannot be your name or your any of your family member's name because it makes it a weak password.

Self Service

GEPF has launched a self-service web system and mobile app to enable its members to access and update their information, as well as track pension or other related benefit claims.

Download GEPF App



On web(www.gepf.co.za)



For further enquiries, please email us on enquiries@gepf.co.za

For more information, please contact:

Call Centre: 0800 117 669

Email: enquiries@gepf.co.za

Issued by Government Employees Pension Fund (GEPF)

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